



National Finance Center Customer Notification

Date of Notification: January 27, 2011

Subject: Federal Employee Health Benefits

Database/Customer(s) Affected: All

Dear Customer:

The National Finance Center (NFC) is currently experiencing an issue with Federal Employee Health Benefits (FEHB) deductions. The specific issue and scope have not yet been determined. Additional information will be provided as soon as it is available. Currently, no action is required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

JAF/M5-11-050/071

“Tip of the Week”

Agencies are reminded that in order to utilize SPPS Mainframe - Indebtedness for Separations, the employee must have monies to be captured in the SPPS Mainframe such as a final T&A, lump sum or cash award.